

Doña Ana Broadband

Doña Ana Broadband Survey - I do NOT have Internet at Home

Doña Ana Broadband is conducting this 5-minute voluntary survey to gather data on Internet connectivity for households and businesses throughout our county.

If you have high-speed Internet access at your home or business, please complete this survey online, from your home or business computer, at www.donaanabroadband.com

1.01 Internet Service at Home

Do you have Internet service at home?

- No, Internet is not available where I live
- No, but I would consider getting Internet if barriers were removed
- No, I just don't want or use Internet at home
- Other, please explain _____

1.02 Internet Barriers (mandatory? yes) (check all that apply)

Which of these conditions are a barrier for you to get Internet service at home?

- Price
- Not available
- Credit check or deposit
- Long-term contract
- Other, please explain _____

1.03 Internet Access

Where do you go most often to access the Internet? (check all that apply)

- Library
- School
- Work
- Community center
- Senior center
- Local business or coffee shop
- Relative or Friend's home
- Public hotspot
- Other, please explain _____

1.04 Internet Opportunities

Would you like to use the Internet for any of the following? (check all that apply)

- Education - remote learning or teaching, online training Business
- Business - remote working, business tasks, marketing, online sales or store
- Telehealth - physical and mental health support, appointments, prescriptions
- Household - pay bills, look for services, online shopping, online banking Social
- Social - connecting with family and/or friends, email, social media
- Entertainment - music, movies, TV, video games
- Civic - Civic duties, register to vote, serve as juror, find government agencies

1.05 Work Impact: Have you been unable to complete work due to lack of Internet access?

- Yes, many times
- Yes, sometimes
- No, never
- I do not use the Internet for work

1.06 Schoolwork Impact: Have you been unable to complete schoolwork due to lack of Internet access?

- Yes, many times
- Yes, sometimes
- No, never
- I do not use the Internet for schoolwork

1.07 Health Impact: Have you been unable to access health support or social services due to lack of Internet access?

- Yes, many times
- Yes, some times
- No, never
- I do not use the Internet for health and social services

1.08 Computer Skills: Which of the following can you do? (check all that apply)

- Create a document
- Upload and download a document
- Send and receive an email
- Share photos
- Watch a video
- Search for information online
- Access health services
- Order something online

1.09 Improve Computer Skills

Do you need or want to strengthen your ability to use the Internet and a computer?

- Yes
- No

1.10 Age: What is your age range?

- Under 18
- 18-29
- 30-39
- 40-49
- 50-59
- 60-69
- 70-79
- 80 +

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1.11 Community: Are you a member of any of the following groups? (choose all that apply)

- Live in Dona Ana County
- Student
- Teacher
- Parent
- Senior
- Employee
- Business owner
- Veteran

1.12 Household Income: What is the range of your annual household income?

- Under \$21,000 per year
- \$21,000 - - \$34,999 per year
- \$35,000 - \$ 49,999 per year
- \$50,000 - \$99,999 per year
- \$100,000 - - \$249,999 per year
- More than \$250,000 per year
- I don't know
- Prefer not answer

1.13 Race and Ethnicity

How would you best describe yourself?

Check all that apply:

- American Indian or Alaska Native
- Asian
- Black or African American
- Hispanic, Latino or Spanish origin
- Native Hawaiian or Pacific Islander
- White
- Prefer not to answer
- A race/ethnicity not listed. Please explain:

1.14 Cell Phone

Do you have a cell phone?

(e.g. Verizon, T-Mobile, Sprint, AT&T, etc.)

- Yes, for voice calls only
- Yes, for Internet data only
- Yes, for voice calls and Internet data
- No, I do not have a cell phone

1.15 Address Enter your address. The street address of your home or business is critical to helping identify areas without adequate internet service. Personal Information will not be shared but locations may be gathered together to find areas that lack Internet service and need improvement.

Street _____

City _____ State _____ Zip Code _____

To mail, please add a stamp and mail.

Please
Place
Stamp
Here

Doña Ana Broadband
Attn: Luce Rubio
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Las Cruces, NM 88007